

MEGHALAYA ENERGY CORPORATION LIMITED

Corporate Affairs

LUM JINGSHAI, SHORT ROUND ROAD, SHILLONG 793 001, MEGHALAYA

No.MeECL/CA/GA.II/270/2007/280

20 January 2012

KA JINGPYNBNA

Katkum ka Kyndon balai (Regulation 3) jong ka MSERC (Redressal of Grievances) Regulations, 2007, ka MeECL khnang ban lah ban peit/khmih bad sngap ia ka jingshem jingeh jong ki nongring ding elektrik, ka la thung ia ka Forum (Rynsan) kaba kynthup ia kine ki dkhot ba la kdew harum ryngkat bad ka ophis trei kam jong ka ha Lumjingshai, MeECL Complex, Shillong.

1. Kong Mildred Iawphniaw : Chairperson
Retd. Post Master General
2. Bah Jitendra Sarma : Dkhot
(Retd) Chief Accounts Officer, MeECL
3. Bah Raymond Arnold Lyndem : Dkhot
(Retd) Superintending Engineer, MeECL

1. KA BOR BAD KA JINGTREI KAM JONG KA FORUM (RYNSAN):-

(a). Ka Forum (Rynsan) kan khmih bad jurip bniah ia baroh ki mat jingdawa/jingujor ba ka ioh pdiang bad ban ai ia ka hukum khnang ba ka MeECL kan lah ban pynbeit ia kino kino ki jingbakla/jingdkoh ha ka por ba biang ba la buh/rai da ka Forum.

(b) Khnang ban pyntrei kam ia la ka jong ka bor, ka Forum ka lah ban pan ia baroh ki jingtip kiba iadei bad ka jingdawa/jingujor na ka MeECL lane na u ne ka briew ba bat ia ka kam khnang ban lah ban shahshkor ne sngew ia ki.

(k) Ha kaba ia dei bad kano kano ka khep jingdawa, ka Forum ka lah ban thung ne wad jingiarap na u ne ka briew uba/kaba don ka jingtip ne ka jingshemphang ba pura ha kata ka kam .

(d) Ia kano kano ka jingujor ka Forum kan pyndep/rai hapoh ka khatsan sngi na ka sngi ba ioh pdiang ia ka jingdawa/jingujor bad ia kano kano ka jingrai ba la shim ne rai, ka Forum kan pyntip sha u (ne) ka nongujor bad kumjuh ruh sha ka MeECL.

2. KATKUM KI KYNDON BA LA BUH, KI JINGSTEM JINGEH KIN KYNTHUP IA KI KINE HARUM:-

- (a) Ka jingbymbiang ha ka Voltage (Bor ding)
- (b) Ka jingai ding elektrik ka bym thikna
- (k). Ka jingai bill elektrik kaba bakla
- (d) Ka jingsniew ne thut jong ki metar elektrik
- (e) . Ka jingsniew bad jingthut jong ki street light
- (g) . Ka jingpyntud ne jingleh bymsuidniew ha ka jingtreikam ban khmih ia ki jingujor ba la ai man ka por.
- (ng). Kino kino ki jingbymbiang ne jingthut ia kiba ka MeECL kum ka tnat Bording ka dei ban peit bad pynbeit kum ka kamram jong ka.
 - (h). Ka jing bym ai ne jingpynslem ha kaba ai ding elektrik ia u nong pan (apply) ding elektrik.

Ka jinglong dkhot jong ki nongkit kam kane ka Forum (Rynsan) kan long na ka bynta 3 (lai) snem naduh ka sngi ba thung ia ki.

JINGPYNSHAI:

- (i) **Ki nongring ding elektrik kiba shem jingeh ba ka MeECL kam shym lah ban leh eiei halor ki jingujor jong ki, ki lah ban phah pat ia ki jingujor jong ki hapoh ka 14(khatsaw) sngi bad ym palat ia ka 21(arphew-wei) sngi sha ka Forum ban wad ia ka jingpeit bad jingpynbeit jong ka.**
- (ii) **Shuwa ban phah ia ki jingujor sha ka Forum, ki nongring ding electric ki dei ban phah shuwa ia ki jingujor jong ki sha ki ophis jongka MeECL kiba lah pyntip lyngba ki kotkhubor (Kyllalyngkot 2012) bad ha ka Website jongka MeECL.**

Sd/-
(M. Kharmujai)
Director Corporate Affairs