

# MEGHALAYA ENERGY CORPORATION LIMITED

## Corporate Affairs

LUM JINGSHAI, SHORT ROUND ROAD, SHILLONG 793 001, MEGHALAYA

No.MeECL/GA.II/270/2007/280

20 January 2012

### U'IATANI.

Meghalaya State Electricity Regulatory Commission (Redressal of Grievances) Regulation, 2007-ni niamrango pangchake, bijoliko jakkalgipa manderangni neng'nikanirangko nirok-sandie namatna gita, sakgittam Member gnanggipa Dol-ko (Forum) MeECL donaha. Ia Forum-ni kam ka'chakram biap, chongmotan, Headquarter, Lumjingshai, Shillong-793001 ong'a.

1. Smti. Mildred Iawphniaw : Chairperson  
Retd. Post Master General
2. Shri. Jitendra Sarma : Member  
(Retd) Chief Accounts Officer, MeECL
3. Shri. Bah Raymond Arnold Lyndem : Member  
(Retd) Superintending Engineer, MeECL

#### 1. IA DOL MAIDAKGIPA KAMRANGKO KA'NA MAN'GEN, UARANGKO KA'MAO ME'SOKATENGA:-

- (a). Je neng'nikarangko uamangona ra'bagenchim, uarangko namedake nirok-sandigen aro uarangko ta'rake namatna gitaba MeECL-na hukumko on'gen.
- (b). Nangani kri uiataniko on'china gita MeECL-ko ge'etna man'a ba nangenggipa mandeoniko uiatanikoba bi'na ia Dol bil gnanggipa ong'gen.
- (c). Don-gimin Dol iandakgipa kamrangko ke'engon, dingtangmancha ua kamni gimin namedake ui'-masigipa manderangko jakkalna man'gen.
- (d). Uamangona ra'bagipa neng'nikanirangko sal 15-ni gisepon uamang matchote ka'gen aro ka'gimin kamrangko MeECL-na aro neng'nikaniko man'enggipa manderangnaba uiatgen.

#### 2. MAIDAKGIPA NENGNIKANIRANGKO IA NIAMO PANGCHAKE JANAPNA BA COMPLAINT KA'NA MANGEN:-

- (a). Bijolini bil basakoba komibee ba basakoba bang'dugae sokbaode
- (b). Niam gita ong'gija bijolini bilrangko watatode
- (c). Jakkalani kri ong'gija bijolina tangka gamna nanganirang sokbaode
- (d). Meter name kam ka'jaengode

- (e). Sorokrango teng'atgipa bijolirang name kam ka'jaengode
- (f). Kam ka'na don-gimin manderang somai gita kam ka'gijanirang dongode
- (g). Licence gnaggipa mandeni kam, jekon gipin ramram manderangchi ka'atna man'ja,uni ka'na nanggipa kamrangko ka'na jechakanirang dongode,
- (h). Bijoliko on'china seachi bi'on uko on'na jechakode ba ru'utani ja'manosa on'ode.

Forum-ni Memberrang bilsa 3 (gittam) na kamo donggen ong'jaoba uamangni bilsa, bilsa 65 ong'kunjana kingking kamo donggen.

**N.B:-**

1. Je mandean (consumer) MeECL-na an'tangni neng'nikanirangko janapon uarangko knachakjaengode ba namdapatani kamrang dongjaode, MeECL-na u'iatani sal 14 ni ja'mano Forum-na uiatna man'gen indiba ui'atani sal 21 batna skangan iako dakna nanggen.
2. Forum-na uiatna skangba, MeECL-ni don-gimin Complain Centre na ui'atchengna nanggen, uani bidingo ia bilsa, chongmotan, bilsa 2012 January jaon songbadrango separakaniko dakaha aro uarangko MeECL-ni Website oniko nikna ba nina man'gen. Iako dakania namdapatani on'na miksosnganian ong'a.

Sd/-  
(M. Kharmujai)  
Director Corporate Affairs